**Rushiraj R. Brahmbhatt**

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# PROFESSIONAL SUMMARY:

* Proven professional with 8+ years of experience in Information Technology industry.
* Gained extensive Project Management, Business Analyst and Database Analyst knowledge and experience.
* Strong understanding of various SDLC methodologies such as RUP, Waterfall and Agile with hands on experience in all of them.
* Extensive knowledge of SQL queries and backend system integration testing.
* Conducted JAD sessions, Gap analysis, and prioritized requirements using interviews, document analysis, and requirements workshops.
* Experienced in documenting requirement using Unified Modeling Language (Use Case and Activity Diagrams) and building business Process Flow Charts.
* Discrete understanding of Business Process Flow modelling using UML tools, Use Case Modelling and Entity Relationship Modelling.
* Conducted User Acceptance Testing (UAT) and verification of performance.
* Excellent communication and writing skills and adept at facilitating walkthrough and training sessions.
* Logical, practical and analytical thinking with understanding of architectural, contractual artifacts.

# Certifications:

**Microsoft**: Querying with Transact – SQL

Analyzing and Visualizing Data with PowerBI Professional Orientation: Data Science

Programming with Python for Data Science (Pursuing) Programming with R for Data Science (Pursuing)

**Tableau**: Tableau Desktop 10.3 Qualified Associate

**Ghia Computer Academy**: C Programmer

# Technical Skills:

**Methodologies**: RUP, Agile, Waterfall

**Requirement management tools**: Rational RequisitePro, Application Lifecycle Management (ALM)

**Project management tools**: MS Project, Project Portfolio Management (PPM)

**Business Modeling**: Rational Rose, MS Visio

**Defect tracking**: MQC, Rational ClearQuest/ClearCase

**Web technologies/languages:** SQL, C++, Java, XML, web services, HTML, .NET

**Front-End tools**: Microsoft Excel, Access, Front Page, Flash, SharePoint, AutoCAD, Revit Architecture, Adobe Photoshop, In – Design

**Database**: MS SQL Server, MS Access, Oracle, SQL\*Plus, SQL \*Loader, Toad

**Operation system/platform**: MS Windows, AS/400, UNIX, Apache HTTP Server

# Work Experience:

## DXC Technology/ Hewlett Packard Enterprise /CalWIN CA Sept 2013 – Present

## Project Manager /Lead Business Analyst

**MyBenefits CalWIN**: MyBenefits CalWIN is a sub system of CalWIN (California Work Opportunity and Responsibility to Kids Information Network). MyBenefits CalWIN is a client facing web application to serve the needs of the residents of 18 counties in the state of California. It helps the residents of 18 counties to apply for different federal/state driven health benefit programs. The high-level objective of this project is to make enhancements in MyBenefits CalWIN system to incorporate state mandates for different programs like CalWORKs, CalFresh, Insurance Affordability Programs and improve overall user experience.

## Responsibilities:

* Displayed leadership and management qualities as a project manager on several projects, successfully transitioned the project along every SDLC phase to ensure its successful and timely deployment.
* Successfully resolved the challenge of Resource Management, Cost Management, Budget Development, Activity Planning and Sequencing for each project.
* Displayed priority and time management for achieving milestones for multiple project during the same timeframe.
* As a lead business analyst my contribution was significant in adaptation and implementation of many state forms such as (SAWS2 Plus, SAR7, RRR etc.) in MyBenefits CalWIN system.
* Played a key role in creating and establishing acceptable standards for requirement gathering and documentation account wide.
* Acted as a liaison between DXC / WCDS (Welfare Client Data Systems) / Counties / Third Party Vendors, to ensure accurate requirement gathering and resolving any roadblocks during the project lifecycle.
* Worked on defining the scope of CRs and creating PAC (Project Approach Cost) artifact during the initial stages of the Project.
* Worked on gathering requirements by analyzing the legacy/existing MyBenefits CalWIN system and facilitating meetings with various SMEs and Tech Leads.
* Worked with Product Owners on regular basis to validate requirements to meet different state mandates affecting on going Change Request.
* Worker with Technical team, First Data and Counties to resolve and existing UAT issues for different Change Requests.
* Created process flows for various processes using MS Visio.
* Conducted JAD sessions and regular meeting for ensuring the clarity of the business rules & resolve any conflicts arising from it.
* Responsible for creating System Test scripts based on functional and non-functional requirements.

**Environment:** Microsoft SharePoint, MS Visio, MS Office, HP Quality Center, MS SQL Server, Sybase, MyBCW Pipe1, MyBCW pip2, CalWIN Pipe1 and CalWIN Pipe2

## United Healthcare, Columbia, MD Nov 2011 – Aug 2013

## Lead Business Analyst

**Facets Config 2012**: The high-level objective of this project is to make enhancements in Facets using different components such as DPCG, DPPY and Workflow. This project is further divided into smaller projects namely LEAT, SGR, and UTEDs. These projects are aimed to simplify the management of UM/UR (Utilization Management Utilization Review).

## Responsibilities:

* Performed lead business analyst role for numerous project such as LEAT (least expensive alternate treatment), UTEDs (Utilization Edits), UM/UR (Utilization Management & Utilization Review). These were high priority projects geared towards generating additional revenue for the department.
* Worked on gathering requirements by analyzing the existing system and holding meetings with various SMEs and technical architects.
* Worked as agile inspector for agile inspection for Business Vision Document.
* Conducted Validation Sessions/Walkthroughs with Technical and Business SME to identify and resolve Open Issues in the existing Design Document and UAT test cases for SGR and LEAT.
* Created workflow-training manual for L2 expansion.
* Created facets training manual for L2 expansion.
* Performed data verification for small group, nation and key accounts for LEAT.
* Conducted JAD sessions to resolve the conflict arising from ambiguous requirements.
* Responsible for unit testing for workflow config project and defect analysis & tracking.
* Held regular meetings with integration testing teams to obtain progress reports and to relay any changed or updated requirements on UTEDs Phase 3.
* Performed GAP analysis as pertains to membership management and claims processing to evaluate the adaptability of the new application with the existing process.
* Assists the Management in Analyzing their Business, Processes/Operations, and Management Methodologies.

**Environment:** Microsoft SharePoint, MS Visio, MS Office, HP Quality Center, MS SQL Server, Sybase, Facets PPMO, Facets UAT and Facets Dev1.

## Pacific Digital, Mumbai April 2007 – May 2008

**Business Analyst**

The primary goal of the project was to enhance the Pacific Digital website. This project included enhancing the GUI features of the website features like download Brochure, online enquiry and others. These features would enable the existing as well as potential clients to see the work produced, available resources and infrastructure in the firm. This project was aimed at improving their marketing strategies against their existing and future competitors.

## Responsibilities

* + Performed Data mapping on the extracted data, logical data modeling, created class diagrams and ER diagrams and used SQL queries to filter data.
  + Designed and developed Use Cases and Use Case scenarios, Activity Diagrams, Sequence Diagrams, High Level and Low-Level Process Flow Diagrams.
  + Conducted surveys, interviews, and JRP, JAR and JAD sessions and translated them into system Requirements. Suggested measures and recommendations to improve the current application performance of the system.
  + Responsible for preparing Business Requirement Document (BRD) and then translating into detailed functional specifications and test plans. Closely coordinated with both business users and developers for arriving at a mutually acceptable solution.
  + Lead requirements analysis and inspection, ensuring that requirement statements and business rules are complete, consistent, concise, comprehensible, traceable, feasible, unambiguous, and verifiable, and that they conform to standards.
  + Managed requirements traceability information and tracked requirements status throughout the project. Also managed changes to baseline requirements through effective application of change control processes and change management tools.
  + Developed budget tools and templates, and prepared and analyzed highly complex financial and budget reports for management review.

**Environment**: MS Excel, MS Word, MS Access, MS Project, MS Visio.

## Shree Mahavir Book House, Mumbai March 2006 – Feb 2007

## Database Analyst

The primary goal of this project was to generate a database. This project involved generating simple database designs to maintain and organize clients/sales/production data. This project was aimed to calculate yearly turnover of the company, to track changing trends and identify and reduce existing as well as potential future business as well as financial risks.

## Responsibilities

* + Analyzed existing production/sales/client data and other reference documents.
  + Conducted and facilitated many joint requirements sessions with subject matter experts across the company to understand their requirements and gather more data.
  + Generated Data Flow Diagrams, Sequence Diagrams and Flow charts.
  + Generated reports using MS Excel and MS Power point and presented to the company on a bi-weekly basis.
  + Created Activity Diagrams, Sequence Diagrams and ER Diagrams.
  + Created and managed project templates, project plans and project charter.
  + Performed quality checks, system checks on regular basis.
  + Performed cost benefit analysis.
  + Performed system/data back-ups on regular basis.
  + Generated process flow diagrams.
  + Suggested measures and recommendations to improve the current application performance.

**Environment:** MicroSoft.Net, JAVA, Oracle, MS Word/PowerPoint/Excel/Project/Visio/SharePoint, Windows XP, UNIX, SQL.

## Mohanlal S Mithaiwala, Mumbai April 2005 – March 2006

## Database Analyst

The high-level objective of this project was to create a database for their products/clients/raw – material/sales/production. This project is aimed at organizing and maintaining database for different departments of the business. This project would eventually help to monitor the supply chain practices and help to generate and analyze the financial reports of the company.

## Responsibilities

* + Analyzed existing production/sales/client data and other reference documents.
  + Conducted and facilitated many joint requirements sessions with subject matter experts across the company to understand their requirements and gather more data.
  + Created innovative simple database design to organize and maintain products/clients/raw- materials/sales/production data.
  + Created “As-Is” and “To-Be” process flows and conducted a gap analysis.
  + Performed quality checks, system back-ups at regular intervals.
  + Analyzed and generated reports for supply chain practices for the company.
  + Created cost benefit analysis.
  + Developed Excel formulas for testing and verification of monthly financial reports.
  + Involved in Data Flow/Business Process Diagrams to illustrate the flow, input and output of data.
  + Effectively and timely completed client project which met and exceeded client expectations

**Environment:** MS Excel/Word/FrontPage, Microsoft SQL Server, Windows XP.

## EDUCATION

Masters in Sustainable Architecture